

Portlock Storage Manager

Quick Start Guide

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Version 5.08

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Quick Start Guide

Introduction

This chapter assumes that you are a new user and that you want to quickly install Portlock Storage Manager (Windows), download the Portlock Boot CD, install Portlock Storage Manager to a NetWare server and install your Portlock Storage Manager license.

Portlock Storage Manager (Windows) is the primary product that manages storage on NetWare servers. Supporting products include Portlock Storage Manager for NetWare and Portlock Boot CD. These products are designed to work together to make managing NetWare storage easy.

Overview

- Step 1: Install Portlock Storage Manager (Windows).
- Step 2: Download Portlock Storage Manager (NetWare).
- Step 3: Import your Portlock Storage Manager License.
- Step 4: Install Portlock Storage Manager and License to NetWare.
- Step 5: Download the Portlock Boot CD.
- Step 6: Burn the Portlock Boot CD.

Requirements

- X86 or X64 versions of Windows XP SP2, Windows Vista SP1, Windows 7.
- Novell Client.*
- NetWare 3.12, 4.x, 5.x 6.x.

If the Novell Client is not installed, then PSMAGENT.NLM needs to be loaded on the NetWare server. PSMAGENT.NLM is part of the Portlock Storage Manager package. You can manually copy this file to your NetWare server via a floppy diskette and then load it on your server. You can then use Portlock Storage Manager to complete the installation.

Portlock Storage Manager (NetWare)

Portlock Storage Manager for NetWare runs on NetWare servers. Portlock Storage Manager is a NetWare Loadable Module (NLM) and is run from the NetWare console or launched remotely by Portlock Storage Manager. Portlock Storage Manager includes a remote agent "PSMAGENT.NLM" that provides support for Portlock Storage Manager when the Novell Client is not installed on the workstation.

Portlock Storage Manager (Windows)

Portlock Storage Manager (Windows) is a Windows program that manages NetWare Servers, Portlock licenses, Portlock products, downloads, libraries of objects (Portlock Images, ISO Images, etc.).

Portlock Boot CD

Portlock Boot CD is a complete bootable operating system based upon WinPE 2.1 (Windows Server 2008) or for older hardware WinPE 1.6 (Windows Server 2003). Portlock Storage Manager running on the Portlock Boot CD has nearly the same feature set as when running under NetWare.

Primary Interface

Portlock Storage Manager organizes everything as a tree structure. In the following screenshot notice the four primary interfaces. The main menu has commands for most operations. The toolbar has buttons for common commands and features. The left window shows objects in a tree structure and the right window shows details on the item selected in the tree window. The tree window supports a number of commands thru right-click menus.



Key tree window objects:

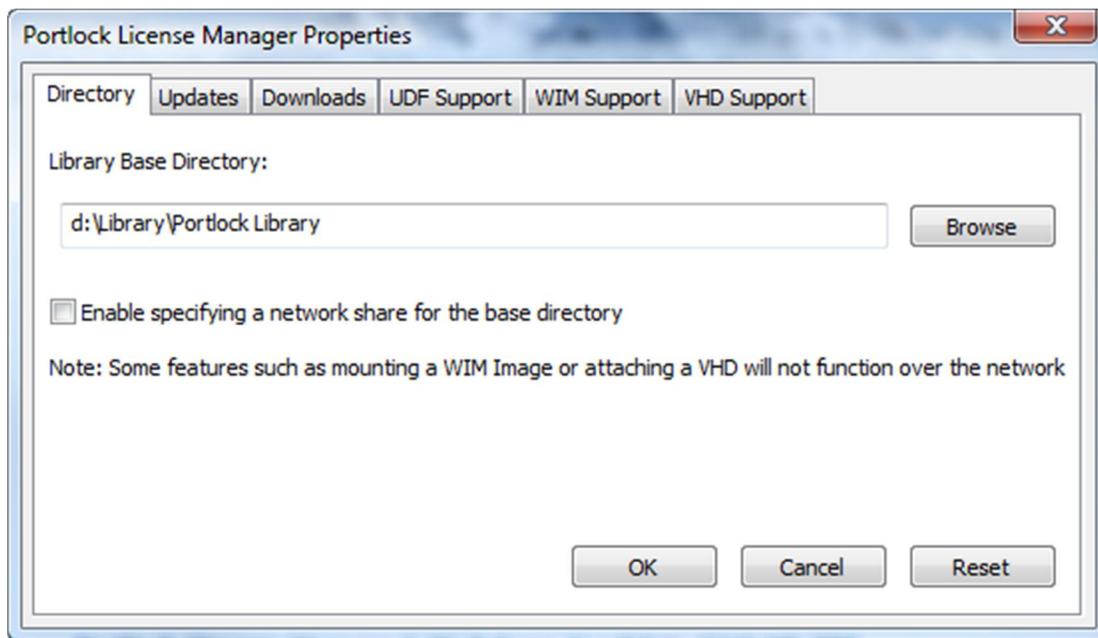
- Remote Systems. NetWare servers and systems booted with the Portlock Boot CD appear here.
- Portlock Licenses. This tree object stores Portlock Licenses.
- Portlock Storage Manager Library. This tree object stores Portlock Storage Manager installation packages.
- Portlock Image Library. This tree object stores Portlock Images for remote systems.
- ISO Library. This tree object stores ISO image files for Portlock products as well as any type of ISO image file.
- WIM Library. This tree object stores WIM image files.

- Microsoft VHD Library. This tree object stores Microsoft Virtual Disks. This is primarily for the Portlock Leap Frog product.

Step 1: Install Portlock Storage Manager (Windows)

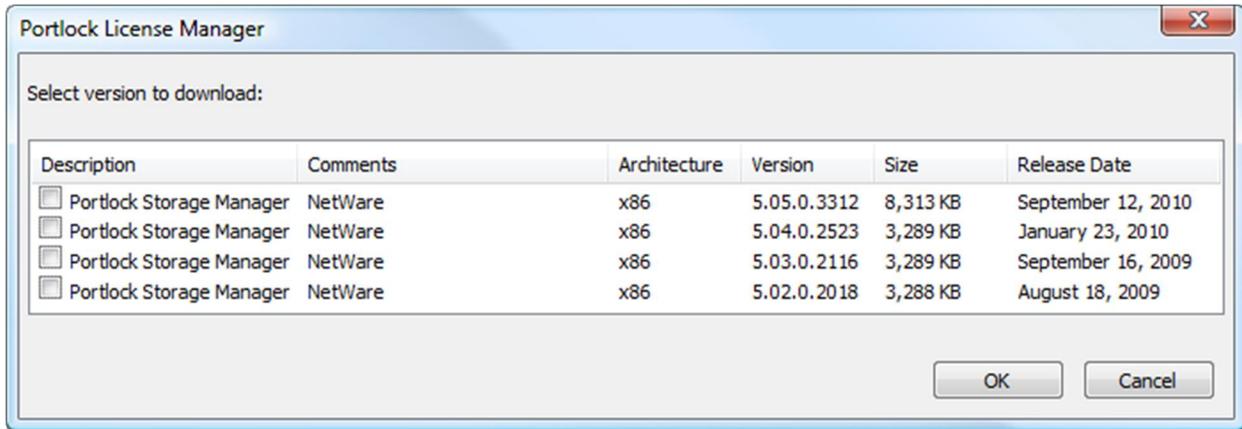
Download Portlock Storage Manager from the Portlock web site. The installer is a dual 32-bit / 64-bit MSI based application that will install the correct version (32-bit / 64-bit) for your Windows platform.

The first time that Portlock Storage Manager is started, a properties dialog box will display. This dialog box controls a number of properties. The important item here is to set the "Library Base Directory". This will be the root directory used for Portlock Storage Manager Object storage. You can change this directory later at any time (right-click on Portlock Library and select Change Base Directory in the tree window).



Step 2: Download Portlock Storage Manager (NetWare)

Click the "PSM" icon from the Portlock Storage Manager Toolbar. This will launch the dialog to download Portlock Storage Manager. Select the latest version in the dialog box. Once the download completes Portlock Storage Manager will be saved to the tree window item "Portlock Storage Manager".



Step 3: Import your Portlock Storage Manager License

When you purchase Portlock Storage Manager, a license file is emailed to you. You will need to import this license into Portlock Storage Manager. A Portlock License is a binary file that has information about the number of servers that are licensed, customer information, etc. The Portlock License ends with the file extension “.lic” but is often emailed as a zip file. Portlock Storage Manager supports importing Portlock Licenses that are part of a zip file or as a binary file.

Typically a Portlock License is emailed in zip format. From the toolbar select “Import”. This launches a Windows file dialog box to browse for the selected file. You can also drag-and-drop the file from Windows Explorer onto the Portlock Storage Manager left tree window.

Step 4: Install Portlock Storage Manager and License to NetWare

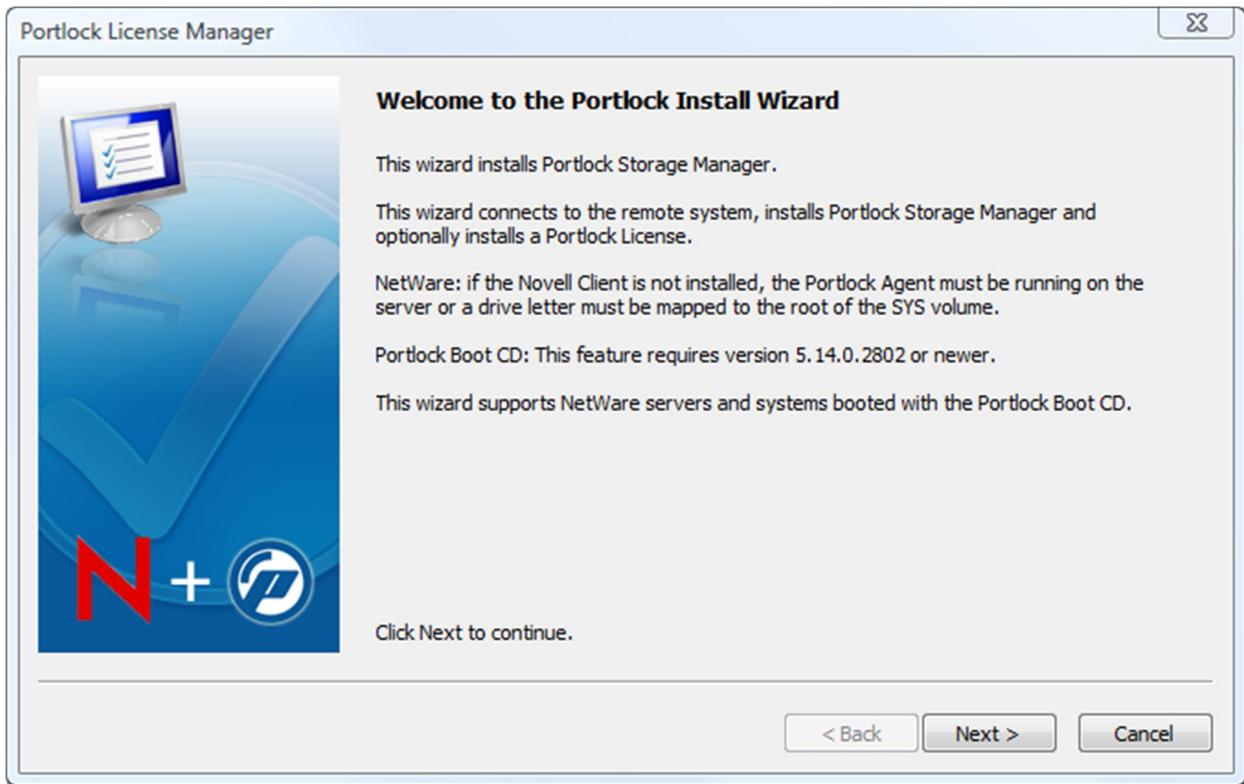
The Novell Client on Windows Vista / 7 does not support NetWare 3.x or 4.x servers. Therefore this step will not work in this situation. Go to Appendix A to manually install Portlock Storage Manager from the Portlock Boot CD.

If the Novell Client is not installed on your workstation, then go to Appendix A to manually install Portlock Storage Manager from the Portlock Boot CD.

To install Portlock Storage Manager on a NetWare server, expand the tree window item “Remote Systems”. Expand “NetWare Servers”. Select the NetWare server in the tree window. Right-click and select “Install / Update Portlock Storage Manager”.

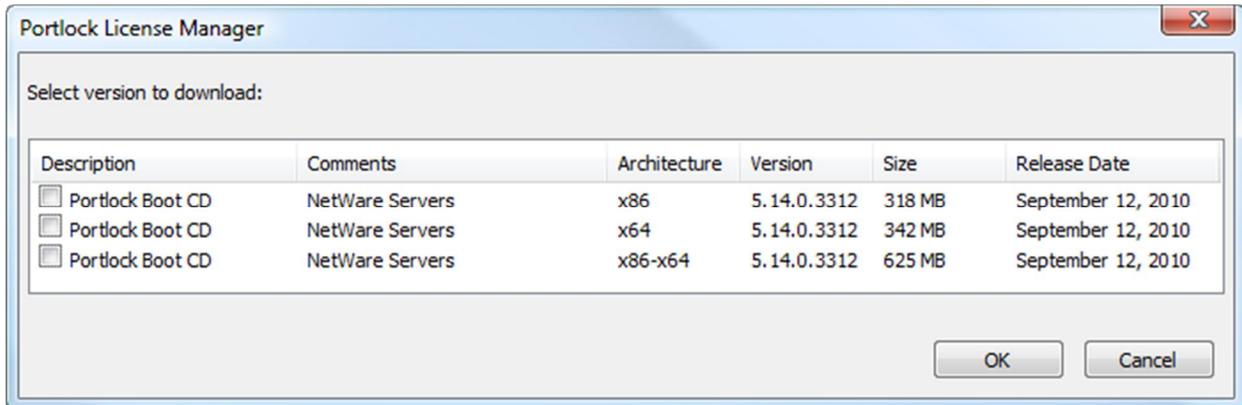
If your NetWare server does not appear in the tree, right click on “NetWare Servers” and select “Add NetWare Server”. Enter the NetWare server name or TCP/IP address.

The Portlock Install Wizard will be started to step you thru installing Portlock Storage Manager and license to the server.



Step 5: Download the Portlock Boot CD.

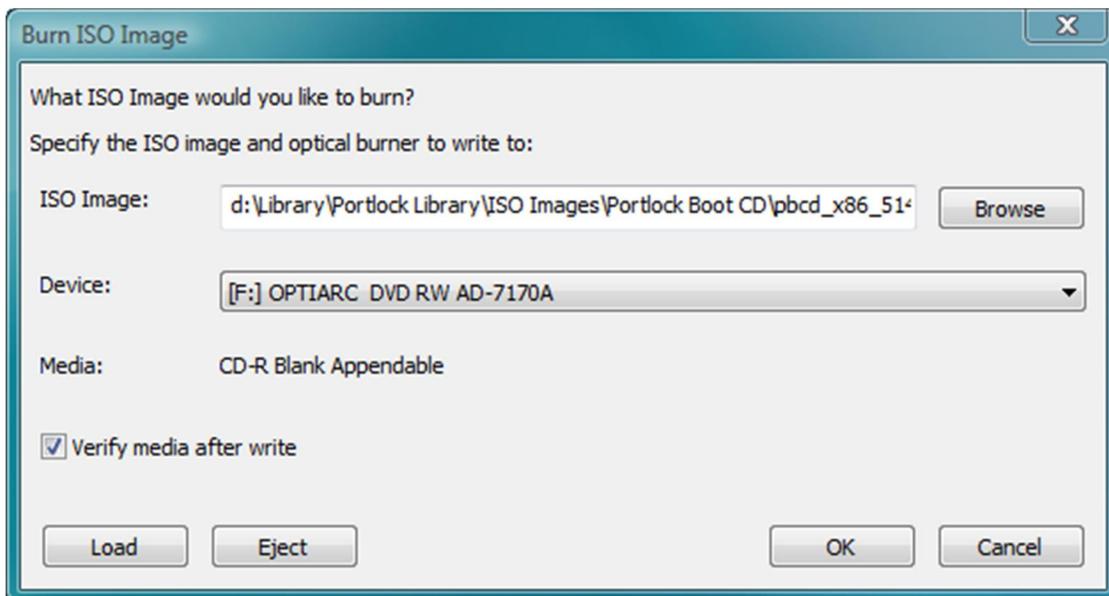
The Portlock Boot CD is shipped in three different formats. A 32-bit version (x86), a 64-bit version (x64) and a dual boot version that supports booting from either 32-bit or 64-bit images. To download the Portlock Boot CD click on the "PBCD" icon in the toolbar. A dialog box will be displayed to select the desired versions. After the download completes the files will be stored in the tree window item under "ISO Library/Portlock Boot CD".



Step 6: Burn the Portlock Boot CD

To burn the Portlock Boot CD to optical media, expand the tree window item "ISO Library". Expand "Portlock Boot CD". Select the ISO image file for the Portlock Boot CD that you downloaded in step 5. Right-click and select "Burn ISO Image". A dialog will be displayed to select the burn options.

Note: You can inject your Portlock License into the ISO image file prior to burning to optical media. Right-click and select "Inject license into ISO Image".



Appendix A. Manually installing Portlock Storage Manager

Installing from the Portlock Boot CD

1. Download the Portlock Boot CD.
 - a. Complete Step #5 above.
2. Burn the Portlock Boot CD to a CDROM.
 - a. Complete Step #6 above.
3. Insert the Portlock Boot CD into a drive on your server.
 - a. Wait a few seconds and at the server console type "volumes". A new volume named "PBCD" should appear. The detection of the CD can take up to a minute.
 - b. For older versions of NetWare you must manually mount the CD first.
 - i. For NetWare 3.x and 4.x:
 1. Type "load CDROM".
 2. Type "CD DEVICE LIST"
 3. Type "CD MOUNT PBCD"
4. Launch the Portlock Install Program and complete the installation.
 - a. At the server console type "load PBCD:/STORMGR/PINSTALL".
5. Launch the Portlock Agent.
 - a. At the server console type "load SYS:/STORMGR/PSMAGENT".

Advanced users: The communications between Portlock Storage Manager (Windows) and the NetWare server is provided by PSMAGENT.NLM. This NLM is part of the Portlock Storage Manager package. You can manually copy this file to your NetWare server via a floppy diskette and then load it on your server. You can then use Portlock Storage Manager (Windows) to complete the installation.

PSMAGENT.NLM also provides support for Windows Vista and Windows 7 to communicate with NetWare 3.x and 4.x servers which are not supported by the Novell Client. Novell dropped support for NetWare 3.x and 4.x servers for Windows Vista and later operating systems (Windows Vista and later do not support the IPX protocol which is required by NetWare 3.x and 4.x).

Frequently Asked Questions

How do I manually install Portlock Storage Manager on my NetWare server?

Refer to Appendix A.

There are a number of Portlock Storage Manager versions, which one should I download?

If you are a new customer, select the newest version (highest version number). If you are an existing customer, select the version that is supported by your Portlock Storage Manager license.

There are a number of Portlock Boot CDs, which one should I download?

The quickest answer is to download the 32-bit version based upon Windows Server 2008.

The Portlock Boot CD is based upon two versions of WinPE: Windows Server 2003 and Windows Server 2008.

The Server 2003 version supports old servers built prior to 2005 that do not have ACPI built into the motherboard. ACPI is required to support WinPE built with Windows Server 2008. The Server 2003 version also has reduced memory requirements and will boot in only 256 MB of memory. There are two releases of this build, one with and one without ramdisk boot. The ramdisk version requires an additional 300 MB of memory to load the ISO image into memory.

The Server 2008 version requires modern hardware but is the best version. This version has an extensive library of drivers and hardware support (20,000+ drivers). This version is available in 32-bit and 64-bit versions and a dual boot version that includes the 32-bit and 64-bit releases that can be selected at boot.

PBCD based upon Server 2003:

Benefits:

- Reduced memory requirements. The non ramdisk version will boot in 256 MB of memory. The ramdisk version requires 512 MB.
- The ramdisk versions will not blue-screen if there is a missing storage driver for the booting device. The non-ramdisk version requires storage controllers for the booting device and will blue-screen with STOP code 0x7B.
- Supports old hardware: server manufactured prior to 2005. If your server is running NetWare 4.x, you probably need this version.
- Supports drivers that are not supported by Windows Server 2008.

Drawbacks:

- The number of devices supported is not as large as the Server 2008 version.

- Runs slower, but supports older hardware.
- No 64-bit version, therefore large memory systems (4GB+) are limited to apx 3 GB of addressable memory.
- The system boots from an ISO image and is read-only. Device drivers cannot be added after the system boots.

PBCD based upon Server 2008:

Benefits:

- Very large driver set. Almost all storage and networking controllers are supported. New versions are released as new controllers are developed.
- Device drivers can be added after the system boots.
- Higher performance.
- 64-bit version available.
- Better USB device support.

Drawbacks:

- Larger memory requirements. 1 GB is the minimum memory supported. 2 GB for good performance.
- Does not support old hardware that does not have ACPI chipsets on the motherboards.

[End of Document]